## Jim Borland



Acting Deputy Commissioner for Communications Social Security Administration

Jim Borland was appointed Acting Deputy Commissioner for Communications in January 2017. He oversees national communications and public affairs programs, spreading the message that Social Security is with you through life's journey, securing today and tomorrow. He previously served as the Assistant Deputy Commissioner for Social Security's Office of Disability Adjudication and Review. Prior to 2011, Jim headed ODAR's information technology operation, served as Special Advisor to the Commissioner for Health IT, and held various leadership positions in SSA's systems and communications organizations.

Gina P. Clemons



Social Security Administration, Associate Commissioner for Disability Programs

Ms. Gina Clemons joined the Social Security Administration (SSA) in 2011 and is currently the Associate Commissioner for the Office of Disability Policy

Previously, Ms. Clemons was the director of the Department of Veterans Affairs (VA) Research Office of Communications, where she led VA Research's strategic planning efforts and the formulation of policies, procedures, and guidelines to optimize the effectiveness of VA's research programs.

Ms. Clemons also has an extensive 13-year work history at the Centers for Medicare and Medicaid Services (CMS) where, among other positions, she served as lead for the End Stage Renal Disease Network Program, director within the Disabled and Elderly Health Programs Group, and CMS lead on issues related to limited English proficiency, homelessness, and Medicare/Medicaid dual eligible issues.

Prior to her positions within the Federal Government, as the national director of provider relations for Dental Benefit Providers, Ms. Clemons was responsible for overseeing the provider relations activities in twenty-four states, and served as faculty member and research coordinator at the University of Maryland Dental School.

She earned her Masters of General Administration, with a Health Care Administration concentration, and her PhD in Health Care Public Policy through the University of Maryland system.